

BOMBAY  SAPPHIRE[®]
Distillery

Groups

[BOMBAYSAPPHIRE.COM/DISTILLERY](https://bomraysapphire.com/distillery)



Welcome

Based at Laverstoke Mill in rural Hampshire, just 15 miles from Winchester and 60 miles from London, Bombay Sapphire Distillery is in a conservation area with over 1000 years of history. The distillery showcases the care, skill and creativity behind every drop of Bombay Sapphire, and allows your group to discover the flavours of the botanicals which make Bombay Sapphire gin so unique.

We offer a range of benefits and discounts on our suite of experiences for group bookings. We can also create bespoke experiences to ensure your group make the most of their time at the distillery including cocktail masterclasses, hosted visits and special events.

We look forward to welcoming you.



The Experiences

WE OFFER A RANGE OF EXPERIENCES TO SUIT THE REQUIREMENTS OF INDIVIDUAL GROUPS. PLEASE NOTE THAT PRE-BOOKING IS ESSENTIAL, AS EXPERIENCES TEND TO SELL OUT IN ADVANCE.



Discovery Experience

Your experience begins with a trip to the Turbine Bar where you can choose from three Bombay gins to make your own complimentary gin & tonic using our self-serve gin dispensers, before heading to the Cinema Room to be immersed in all things Bombay Sapphire in preparation for your tour.

Explore the Bombay Sapphire Distillery with a distillery host to guide you as you discover the ten exotic botanicals infused into every drop of Bombay Sapphire Gin in the Glasshouses, with an insight into Heatherwick Studios' inspired design.

Your host will help you navigate the Botanical Dry Room; a sensory experience to uncover your flavour preferences, and you'll learn about the rare vapour infusion distillation process which makes Bombay Sapphire gin so exquisite.

WHAT IS INCLUDED?

- Fully-guided tour of Bombay Sapphire Distillery
- Complimentary Gin & Tonic Cocktail
- Duration: 1½ hours - can be shortened

Important: Laverstoke Mill is a working distillery so we insist that guests wear suitable footwear. Please do not wear open-toed shoes or high heels on the experience.

Suitable Group Size: 12 min. to 200+* max.

Group Rate: 10% off ticket price

[Further discounts available for Travel Trade](#)

Languages: Written translations available, please enquire in advance.

*Additional time required, please contact us for details





Gin Cocktail Masterclass

The Cocktail Masterclass is an interactive session on cocktail culture, providing the opportunity to learn and create cocktails with our Gin Experts. Discover how to use essential cocktail-making tools as your Gin Expert runs you through the equipment bartenders couldn't live without, all of which can be purchased in our Gin Shop.

You will learn tricks of the trade which will help you create your own cocktails easily at home. Our Gin Experts will entertain you with tales of the history of various cocktails as they make examples live in front of you. Then it's your turn! Take your place behind the bar to make two cocktails and sample a third, then try your creations.

The Discovery Experience is also included as part of the Cocktail Masterclass so you can explore the distillery following your Masterclass and uncover what makes Bombay Sapphire so unique.

WHAT IS INCLUDED?

- 1 hour Cocktail Masterclass with two complimentary cocktails and an additional cocktail sample during the session
- 1½ hour Discovery Experience
- Complimentary Gin & Tonic Cocktail
- Duration: 2½ hours - can be shortened

Important: Laverstoke Mill is a working distillery so we insist that guests wear suitable footwear. Please do not wear open-toed shoes or high heels on the experience.

Suitable Group Size: 12 min. to 80* max.

Group Rate: from £45pp

Languages: This tour is only available in English

*Additional time required, please contact us for details





Premium Bespoke Experiences

Our Premium Experiences are designed to elevate your visit to Bombay Sapphire Distillery by offering exclusive, personalised touches that are perfect for smaller groups seeking something truly special. They're crafted to deliver an unparalleled journey into the world of Bombay Sapphire gin, each offering a unique perspective and level of exclusivity.

Our Premier Cru Experience represents the pinnacle of sophistication, crafted for those seeking the ultimate luxury. Hosted by our expert Distillery Ambassadors, this exclusive five-hour journey takes you behind the scenes into our main production stillhouse, offering rare insights into the artistry and craftsmanship behind Bombay Sapphire.

You'll engage in an immersive mixology session, savour a specially curated lunch, and receive a personalised bottle of Bombay Sapphire Premier Cru as a memorable keepsake.

Every element of our Premium Experiences can be fully customised, allowing us to cater to your preferences and create a truly unforgettable day.

OUR PREMIUM EXPERIENCES:

- Infusions Experience
- Sunset Experience
- Premier Cru Experience

Important: Laverstoke Mill is a working distillery so we insist that guests wear suitable footwear. Please do not wear open-toed shoes or high heels on the experience.

Suitable Group Size: 2 min. to 14 max.

Group Rate: Price available on enquiry

Languages: This tour is only available in English





Food & Beverage Options

OUR CAFE MAY NOT BE OPEN ON THE DAY OF YOUR VISIT, THEREFORE ALL FOOD AND HOT DRINK ORDERS MUST BE BOOKED IN ADVANCE.

Please select one food option for your group from the three choices below

LUNCH BOX OPTION - £11.50 PP

- A deep-filled sandwich
- Crisps
- Dressed side salad
- Soft drink OR Hot drink

SANDWICH OPTIONS:

Cheddar & Honey Roast Ham
Cheddar cheese with Honey Roasted Ham served on white bread.

Cheddar & Tomato (V)
Cheddar cheese with heritage tomatoes served on white bread.
Vegan option available.

Smoked Salmon & Cream Cheese
Smoked salmon and cream cheese with dill served on white bread.

*Granary and non-gluten bread options are available on request.



GRAZING PLATTER - £15.00 PP

Sharing platter include the following:

- | | |
|------------------|----------------------|
| • French brie | • Crudites |
| • Mature cheddar | • Sourdough |
| • Pork pie | • Spanish tapas meat |
| • Houmous | • Butter |
| • Olives | • Chutney |

CAKE WITH TEA OR COFFEE - £6.50 PP

A slice from a selection of traybakes served with your choice of tea or coffee.



Discover Together

TOUR OPERATORS, COACH OPERATORS AND TRAVEL TRADE GROUPS

Tour operators, coach operators and travel trade can benefit from discounts and a bespoke service. To set up an account with us, please contact: groups@bombaysapphire.com.

GROUP BENEFITS

- Bespoke Cocktail Masterclasses and Discovery Experiences available on request.
- Coach parking on site.
- Complimentary FAM trip – contact us for details.
- Photography and video assets for use in marketing material.



Nearby Attractions

A group experience at the Bombay Sapphire Distillery lasts 1½ hours for a Discovery Experience or 2½ hours for a Cocktail Masterclass. Why not make a day of it?

OTHER NEARBY ATTRACTIONS INCLUDE:

- Whitchurch Silk Mill (2 miles)
- Highclere Castle (9 miles)
- Stonehenge (28 miles)
- Ascot (40 miles) and Newbury (16 miles) Racecourses
- Windsor Castle (45 miles)
- Bicester Village (55 miles)
- The cities of Winchester, Southampton, Portsmouth, Oxford and Salisbury

There are many other nearby attractions, please contact us to discuss your requirements



Accommodation

CITIES LOCAL TO BOMBAY SAPPHIRE DISTILLERY:

Basingstoke (10 miles)
Winchester (15 miles)
Southampton (27 miles)
Salisbury (28 miles)
Oxford (42 miles)
Portsmouth (45 miles)
Heathrow (47 miles)
Central London (60 miles)

Bombay Sapphire Distillery has partnered with several local hotels that can accommodate group bookings ranging from 3* to 5*.

Our closest local hotels include:

Oakley Hall - 4*, 5 miles
Norton Park - 4*, 7 miles
Lainston House - 5*, 14 miles
The Vineyard - 5*, 16 miles



Group Travel Questions & Answers

WHAT DOES THE TOUR ENTAIL?

Our Discovery Experience is a guided tour of the distillery which lasts around 1 ½ hours and includes a complimentary cocktail.

WHAT IF I DO NOT DRINK?

You will be offered a non-alcoholic cocktail in The Turbine Bar and given a Gin & Tonic takeaway pack.

WHO DO I CONTACT TO MAKE A GROUP BOOKING?

Please contact our group booking team:

Email: groups@bombaysapphire.com

Telephone: 01256 890090

ARE THERE ANY GROUP DISCOUNTS AVAILABLE?

Group discounts are available on the Discovery Experience, with further discounts available upon request for regular bookers or those bringing large volumes of group visitors.

We can also cater for bespoke group events.

WHO IS ELIGIBLE FOR FREE ENTRY?

The tour leader and the coach driver escorting groups of 11 and over are eligible for free entry to the tour (complimentary cocktail not included). We offer all coach drivers a complimentary cup of coffee or tea.

IS THE TOUR AVAILABLE IN ANY OTHER LANGUAGES?

The Discovery tour is hosted in English, but written translations are available by advance request. The Cocktail Masterclass is only available in English.

WHAT TIMES CAN YOU ACCOMMODATE GROUP BOOKINGS?

We can accommodate group bookings at the following times: Discovery tours are available Monday to Thursday, plus limited availability on Friday. Please contact us for scheduling. Cocktail Masterclasses are available for group bookings on request, subject to availability.

WHAT PAYMENT TYPES DO YOU ACCEPT?

We do not accept cash or cheques. We accept all major credit and debit cards and Apple or Google Pay.

CAN GROUPS VISIT OUT OF HOURS?

We are flexible and out of hours tours can be arranged if requested.

WHAT AMENITIES DO YOU OFFER?

We have a Gin Shop where you can purchase gifts, and a Mill Bar where you can purchase additional cocktails.

Coach parking is available (Pre-booking essential).

Please inform us of any catering or hot drink requests in advance, all groups must pre-book for the Mill Cafe.

WHAT FACILITIES DO YOU HAVE FOR DISABLED VISITORS?

The Distillery is fully DDA compliant, but please contact us in advance for any special requirements. Please note that part of the tour is outdoors, and involves some walking, change in levels and also high platforms.

WHAT IS THE MAXIMUM NUMBER OF PASSENGERS PER GROUP/TOUR?

Group size information is detailed on each of the experience pages

PLEASE GIVE DETAILS OF THE PROCEDURE WHICH SHOULD BE ADOPTED BY THE DRIVER UPON ARRIVAL? (E.G. DROP OFF PASSENGERS AT ENTRANCE.)

Passengers are to disembark in main car park, the coach should then park in the designated coach parking area.

IF OUR PASSENGERS ARE REQUIRED TO WALK FROM THE COACH PARK, HOW FAR IS IT?

The walk to our entrance from the car park is 100m, over a flat footpath outdoors.

HOW DO I NAVIGATE TO THE DISTILLERY CAR PARK?

The distillery is centred between Overton and Whitchurch on the B3400. The main car park is on the eastern side of the distillery. There are two entrances for site, one for guests and a second for deliveries. Please always use the car park for guests, and not the 'goods' entrances which are clearly signposted.

IS THERE ANY OTHER INFORMATION WE REQUIRE?

Guests are recommended to wear appropriate footwear; high heels or open toed shoes/sandals are not permitted. Part of the tour is outside, so please dress appropriately for the weather on the day of your visit. There are differing levels and steps within the distillery, so care should be taken by guests. (There are lifts to assist wheelchair users).

PLEASE DETAIL THE AREAS AND FACILITIES WITHIN YOUR ATTRACTION THAT OUR PASSENGERS MAY ACCESS DURING THEIR VISIT?

Guests have access to the Courtyard, Turbine Bar, Cinema Room, Gallery, Glasshouses, Dry Room, Dakin Still House, Mill Bar and Terrace and Gin Shop on their visit.

DO YOU OFFER FREE FAMILIARISATION VISITS?

Yes, please contact us at groups@bombaysapphire.com if you wish to arrange a visit.

WHAT IF MY GROUP ARE LATE?

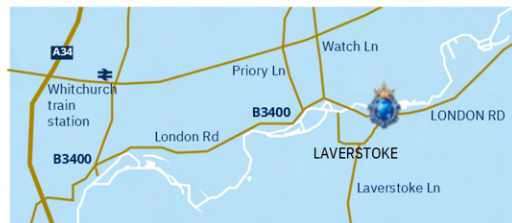
If your group arrive late, we will do everything we can to accommodate your visit. However, depending upon availability on the day we may need to alter or significantly reduce your tour for operational reasons, due to timed tickets being in place.

ANYTHING ELSE I SHOULD KNOW ABOUT?

We welcome all guests to take as many photos as they would like, except in the still house for safety reasons - our tour guides will let you know where this is on the day.

How To Find Us

THE BOMBAY SAPPHIRE DISTILLERY IS BASED AT LAVERSTOKE MILL,
JUST 60 MILES FROM LONDON AND 15 MILES FROM WINCHESTER.



BY COACH

Laverstoke Mill is situated on the B3400 (London Road) between Overton and Whitchurch in Hampshire. From the M3/Basingstoke follow signs for Bombay Sapphire along the B3400.

From the M4/A34 follow signs to Overton.

BY TRAIN

The nearest train stations to the distillery are Overton or Whitchurch.

Local taxis and minibus services are available, pre-booking is essential.

ADDRESS

Bombay Sapphire Distillery, Laverstoke Mill,
London Road, Whitchurch, Hampshire, RG28 7NR.

Find us on Google Maps – Bombay Sapphire Distillery

OPENING TIMES

We are open to the public Friday to Sunday every week, plus bank holidays and selected weekdays. Weekday group visits are welcomed and available on enquiry.

ACCESSIBILITY

The Bombay Sapphire Distillery has excellent access for all guests. There is partial access to the Turbine Bar due to a historical iron beam but

we will assist where required. The rest of the experience has fully accessible lifts and toilets throughout.

CATERING

Light lunches are available in the Café, but please let us know in advance if your group require catering. Everything must be prebooked.

THE GIN SHOP

The Gin Shop is well-stocked with gifts, including exclusive gin, and cocktail-making equipment for those who have been inspired by their visit.

HOW TO BOOK

E-mail groups@bombaysapphire.com
or call 01256 890090.

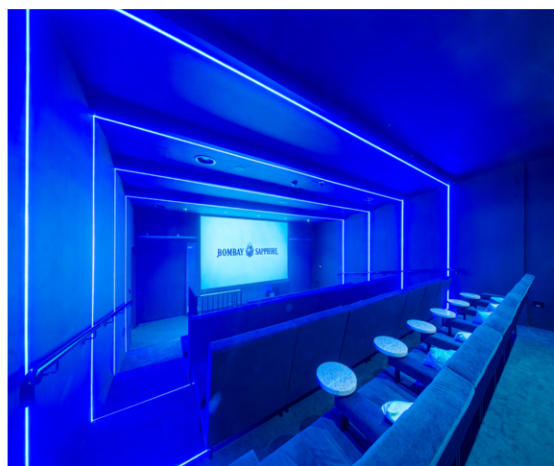
Choose from the Discovery Experience or
Cocktail Masterclass.

Choose your date and time.

We can reserve your places, but require the full payment prior to visit. Cocktail Masterclasses must be paid for at the time of booking.

Payment can be made by credit or debit card over the phone or by BACS.

All groups are welcomed on-site by our distillery hosts.







Booking Terms & Conditions

THE FOLLOWING TERMS AND CONDITIONS, AS WELL AS INFORMATION CONTAINED IN THE BOOKING FORM, APPLY TO ALL GTO BOOKINGS AT THE VENUE AND SET OUT THE TERMS AND CONDITIONS UPON WHICH WE WILL MAKE THE VENUE AVAILABLE TO YOU. OUR ACCEPTANCE OF YOUR ORDER WILL TAKE PLACE WHEN WE EMAIL OR WRITE TO YOU TO ACCEPT IT, AT WHICH POINT A CONTRACT WILL COME INTO EXISTENCE BETWEEN YOU AND US. THE TERMS AND CONDITIONS WILL NOT BE VARIED EXCEPT IN WRITING AND AGREED BY BOTH PARTIES.

DEFINITIONS

‘Agent’ means any outside supplier or outside party acting on behalf of ‘The GTO’. I.e. florists, live bands etc....

‘Break-Down’ refers to the time required to clear the event material and clean the areas used for the event.

‘Booking Form’ means the booking form with the details, dates and times of the proposed event at the Venue.

‘Guest’ means any person attending the event at the Venue whether or not with the permission of the GTO including employees, contractors and agents.

‘Set-Up’ means the time required to prepare the room booked for the event including all supplies, deliveries and agency functions.

‘GTO’ means the ‘Group Travel Operator’ primarily responsible for organising the event, completing the Booking Form and/or signing the Terms & Conditions.

‘The Hire Period’ shall mean the times and day specified on the Booking Form (event date).

‘The Charge’ means the fees on the booking form in payment for the use of the Venue and/or Spaces and any associated services.

‘The Venue’ shall mean The Bombay Sapphire Distillery including relevant event ‘Spaces’: The Gallery, The Courtyard, The Empire Room, The Glasshouses, The Bar; The Terrace and all Car Parking areas.

‘The Venue Hire Agreement’ means to the booking form with the details, dates and times of the proposed event at the Bombay Sapphire Distillery for the GTO.

‘The Venue Organiser’ means the Bombay Sapphire Distillery, Laverstoke Mill, Laverstoke, Whitchurch, Hampshire, RG28 7NR (Registered Number 00613551) (VAT number GB 260 2261 01) also referred to as ‘we’.

‘Uncontrollable Event’ means any circumstance not foreseeable at the date of this agreement and not within the reasonable control of the party in question (including but not limited to fire, flood, extreme adverse weather conditions, explosion, civil commotion, lack of power or any action taken by the government or public authority).

Any phrase introduced by the terms “including”, “include”, “in particular”, “e.g.” or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.

USE OF THE VENUE AND SPACES

The Venue Organiser reserves the right to decline this and any booking or part thereof at any time prior to accepting the booking without liability.

The maximum number of persons allowed at the Venue during standard tour times is 250.

When making a booking, the GTO will notify the Venue Organiser of the confirmed number of Guests and names and addresses of any Agents, at least 4 weeks before the event. Bookings are confirmed only when the Venue Organiser provides written confirmation of the booking to the GTO. Payment will be expected before the event.

Any individual group size is limited to 50 people. A higher number can be accommodated only with written approval by The Venue Organiser.

All Spaces within the Venue to which the GTO has been granted access, including agreed access times, are detailed on the Booking Form.

The GTO acknowledges that it will not have exclusive use of the Venue unless previously specified in writing by the Venue Organiser.

Access to surrounding areas is forbidden, this being a working distillery and visitor centre.

The GTO is responsible for any damage to the Venue and to any property in the Venue occurring during the Hire Period and during authorised access to the Venue if caused by the GTO, Agents or Guests. All breakages or other damage occurring during access to the Venue must be reported to the Venue Organiser immediately. The cost of repairs or replacements will be invoiced back to the GTO.

Smoking is not permitted anywhere at the Venue other than in the designated space(s).

Any alteration or addition to the Venue's lighting or electrical heating systems is strictly forbidden, except with the written consent of the Venue Organiser. Consent may be subject to conditions, which the GTO will be required to observe.

If your group does not arrive for the agreed scheduled time, some alterations to your visit may need to be made for operational reasons. We reserve the right to cancel your booking if your arrival is too late to accommodate due to timed ticketing restrictions.

SOCIAL RESPONSIBILITY & BEHAVIOUR

Attendees on group educational visits must be 18+ with a valid proof of ID. Under 18s can participate on leisure group visits.

The GTO, Guests and Agents must conduct themselves in a responsible manner with due consideration to any other Guest, Venue staff or their agents, visitors and members of the public.

The GTO and Guests must refrain from any behaviour which would bring the Venue into disrepute or cause discomfort/risk to others.

The Venue Organiser will refuse alcohol to any persons under the age of 18. Any persons who, in the opinion of the Venue Organiser, appear under the age of 25 and do not carry picture ID (such as a student identity card, a driving licence or a passport), will also be refused alcohol. Only original ID documents are accepted, photographs or photocopies are not valid forms of picture ID.

The Venue Organiser reserves the right to exclude individuals or companies that it considers undesirable or inappropriate, and to require a member of staff at the Venue to be in attendance for the preservation of good order and safety and to recover from the GTO any additional expenses incurred as a result of this condition. If the staff member considers the behaviour of the GTO, Guests or Agents to be inappropriate or unreasonable, then the Venue Organiser may, acting reasonably, cancel and/or terminate the event with immediate effect and shall not be obliged to refund any part of the Charge.

The Venue Organiser reserves the right to end or suspend the Hire Period at any time if any GTO, Guests or Agents behave in an anti-social manner or to ask any person to leave who, in the Venue Organiser's opinion, is under the influence of drugs and/or excessive alcohol.

The Venue Organiser may, at its discretion, charge the GTO for any extra expense it may incur for engaging security staff or police to preserve law and order, during or after any event at the Venue.

RESPONSIBILITIES OF THE GTO

You will ensure that:

The use of the Venue and Spaces will only be used for the relevant event and no other purpose.

You notify the venue organiser of the estimated number of Guests and the names and addresses of any Agents, at least 4 weeks before the event.

The use of the Venue and Spaces will not interfere with the proper working of the distillery or visitor centre.

You, Guests and Agents conduct yourselves and the event at all times in a safe manner and in accordance with all relevant health and safety and fire instructions available to you.

You have the authority to book and manage the event.

Please ensure a provisional booking is in place before tickets are sold.

Children under the age of 18 are not left unattended in the Venue at any time within the Hire Period, and under 18s are not allowed to enter or participate in Masterclasses.

Agents and Guests are informed of these Terms and Conditions, the Social Responsibility and the Arrival and Dispersal Policy, and adhere to them whilst at the Venue.

You provide the Venue Organiser with details in advance of the Hire Period of any persons the GTO knows shall need assistance due to disability.

Any gaming or lottery offered by you, Guests or Agents at the Venue complies with the relevant legislation.

You will safeguard all items belonging to you, Guests and Agents. The Venue accepts no responsibility for such items.

You will not publish or promote at, or in connection with, the Hire Period, any poster, sign or literature which would encourage irresponsible alcohol consumption.

You will not use the Bombay Sapphire Distillery Logo unless it has been approved in advance in writing by the Venue Organiser.

If your guests are going to enter the Still House for any reason, it is imperative that they wear closed-toe footwear and no high heels.

RESPONSIBILITIES OF THE VENUE ORGANISER

We will ensure that:

The Property complies with any and all applicable laws, rules or regulations (including those relating to health and safety, planning, alcohol control and licensing, disability discrimination and fire certification), and that the GTO is entitled to apply for all relevant and necessary licences, clearances and consents to enable the event to take place at the Property;

We have taken out and will maintain throughout the Hire Period general and public liability insurance.

The Venue and Spaces will be fit for purpose as agreed on the Booking Form.

The GTO, Guests and Agents shall have unrestricted and safe access to the hired Spaces during the Hire Period for the purposes of preparing for and staging the event, and during such times prior to the Hire Period for any reasonable pre-event site visits as may be agreed with the Venue Organiser.

The Venue shall have safe access and egress for Guests to the event including emergency and DDA access unless otherwise specified.

An Events Coordinator or Duty Manager shall be present at all times during the Hire Period.

We shall provide suitable set-down for coaches, and depending on availability and other demand on the day of the Hire Period, coach parking.

PAYMENT TERMS

An invoice for the Charge will be provided to the GTO before the Hire Period based on the exact number of Guests in the GTO's group. Payment will be expected before the visit (unless pre-arranged).

We will confirm the payment terms that apply to your booking with you before the contract is concluded and these payment terms will form part of the contract between you and us.

We reserve the right up to two weeks prior to the date of the Hire Period to amend prices quoted to cover any exceptional increases in cost i.e. increases in VAT and unpredictable inflation over 5% of the total cost.

All payments must be made in £ Sterling, VAT will be charged in line with current rates.

In cases of non-payment the Venue will take appropriate action to recover the debt, including referral to external debt collection services, and shall be entitled to recover all costs, interest, damages and legal expenses (on a full indemnity basis) from the GTO concerned.

AMENDMENTS, CANCELLATIONS AND TERMINATION

The Venue Organiser reserves the right to cancel any booking, without notice if necessary, due to circumstances outside our reasonable control, including (but not limited to) damage to the Venue, fire, flood, adverse weather conditions, operational or environmental health and safety concerns, and equipment health and safety risk, or any action taken by the government or public authority such that the Venue or Space is unavailable for the Hire Period.

In this event, the Charge will be refunded to the GTO, but the Venue Organiser shall have no further liability to the GTO.

However, should the GTO fail to disclose material information concerning the booking which would impact our decision to accept the booking, or if there are reasonable grounds to conclude that these Terms and Conditions may be breached to a material extent, the Venue Organiser reserves the right to cancel any booking without notice, and a refund will be issued for costs not yet incurred, and services not yet supplied.

The Venue Organiser shall acknowledge receipt of all amendments/cancellation/terminations in writing via letter/email to the GTO indicating whether the amendment/cancellation/termination has been accepted.

Any such amendment/cancellation/termination shall be without prejudice to any right of action of the Venue Organiser in respect of non-payment or any breach of the terms and conditions.

If a confirmed booking is postponed by the GTO, transfer of the deposit may be agreed at the sole discretion of the Venue Organiser.

AGENCIES

The GTO will be responsible for the supervision of all Agents, including ensuring that such Agents have in place sufficient insurance to cover their liabilities.

CATERING

All food and drink (including bar beverages) must be supplied by the Venue Organiser or its recommended catering company. No outside food or beverages may be brought into the Venue at ANY time. The Venue Organiser is not responsible or liable for its recommended catering company. All groups must discuss and book any catering arrangements with the Venue Organiser in advance.

COCKTAIL MASTERCLASSES

Cocktail Masterclasses operated by the Venue Organiser must be booked in advance. Numbers are strictly limited, and final numbers for Cocktail Masterclasses must be confirmed and paid for 4 weeks in advance.

Under 18s (including infants) are not allowed to enter or participate in Cocktail Masterclasses.

TIMES AND LIMITATIONS

The GTO acknowledges that the Venue is a public visitor centre and a working distillery, and will respect the presence of visitors in the vicinity of the event.

All events must comply with the noise management limits on site of 35 decibels at the site perimeter. If music or general entertainment is too loud the Venue Organiser will issue a warning to the act and the GTO. If they ignore this warning, the Venue Organiser has the right to terminate the event with immediate effect. It is the GTO's responsibility to warn Agents of the sound restrictions.

The GTO or a responsible person appointed by the GTO must remain at the Venue until the last Guest has departed.

Any late arrival of the group may cause an alteration of the experience for operational reasons. We reserve the right to cancel your booking if your arrival is too late to accommodate due to timed ticketing restrictions.

EXCLUSION OF LIABILITY AND INDEMNITY

NOTHING IN THIS AGREEMENT WILL LIMIT OR EXCLUDE ANY LIABILITY FOR (OR REMEDY IN RESPECT OF) (I) DEATH OR PERSONAL INJURY CAUSED BY THE VENUE ORGANISER'S NEGLIGENCE, OR THE NEGLIGENCE OF ITS EMPLOYEES, AGENTS OR SUB-CONTRACTORS; (II) FRAUD OR FRAUDULENT MISREPRESENTATION; OR (III) ANY OTHER LIABILITY WHICH WE ARE NOT ENTITLED TO EXCLUDE BY LAW.

THE GTO SHALL INDEMNIFY THE VENUE ORGANISER AGAINST ALL CLAIMS FOR DAMAGES, COMPENSATION AND/OR COSTS IN RESPECT OF INJURY OR ILLNESS TO THIRD PARTIES, AND/OR DAMAGE TO THIRD PARTY PROPERTY CAUSED BY, OR ARISING OUT OF, THE GTO'S USE OF THE VENUE.

APPROPRIATE INSURANCE COVER SHOULD BE OBTAINED BY THE GTO TO COVER THE GTO'S LIABILITY UNDER THE ABOVE INDEMNITY. SUCH INSURANCE SHOULD COVER THE RISK OF BODILY INJURY OR DEATH TO THE HIRER, GUESTS, AGENTS AND OTHER THIRD PARTIES. THE HIRER IS RECOMMENDED IN ADVANCE TO CHECK THAT THEIR INSURANCE ADEQUATELY COVERS THE GTO'S LIABILITIES SET OUT IN THESE TERMS.

IF INSURANCE IS DEEMED NECESSARY THE GTO WILL PROVIDE TO THE VENUE ORGANISER ON REQUEST FULL DETAILS OF ANY INSURANCE OBTAINED.

THE VENUE ORGANISER WILL NOT UNDER ANY CIRCUMSTANCES BE LIABLE TO THE GTO FOR ANY BUSINESS LOSSES INCLUDING LOSS OF PROFIT, LOSS OF REVENUE, LOSS OF GOODWILL OR LOSS OF ANTICIPATED SAVINGS.

IF YOU ARE A BUSINESS CUSTOMER (THAT IS A COMPANY, PARTNERSHIP, SOLE TRADER OR OTHER BUSINESS ENTITY), IN ADDITION TO THE ABOVE THE VENUE ORGANISER WILL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY INDIRECT OR CONSEQUENTIAL LOSSES AND OUR TOTAL LIABILITY TO YOU SHALL NOT EXCEED THE TOTAL PRICE PAYABLE BY YOU TO US UNDER THIS AGREEMENT.

MISCELLANEOUS

Staff at the Venue are entitled to access the Spaces and Venue at all times for the purpose of inspection, management and supervision.

Photographs/Videos taken by Venue staff on-site may be used for activity including advertising, multimedia and other marketing.

All notices shall, unless otherwise notified, be served on the address of either party stipulated in the Booking Form.

These Terms and Conditions, and the Booking Form, shall be construed in accordance with the laws of England and Wales and the Venue Organiser and the GTO submit to the exclusive jurisdiction of the courts of England and Wales except that if the GTO is a consumer and not a business customer, and the GTO lives in Scotland he/she may alternatively bring legal proceedings into the Scottish courts and if he/she lives in Northern Ireland, he/she may alternatively bring legal proceedings in the Northern Irish Courts.

Should any term be considered void or voidable under any applicable law, then such term shall be severed or amended in such a manner as to render the remainder of these Terms and Conditions valid or enforceable.

Nothing in these Terms and Conditions shall be deemed to constitute a joint venture, partnership or relationship of agency or employment between the parties.

Any person who is not a party to a contract between the Venue Organiser and the GTO has no rights under the Contract (Rights of Third Parties) Act 1999 to enforce any term of the Agreement.

Neither party shall be deemed to be in breach of the agreement or otherwise liable to the other as a result of any delay or failure in the performance of its obligations under the agreement if and to the extent that such delay or failure is caused by a Force Majeure Event and the time for performance of the relevant obligation(s) shall be extended accordingly.

Where the Venue Organiser's performance of its obligations under the agreement is delayed or prevented by an Uncontrollable Event, it shall:

Immediately notify the other party of the nature, extent, effect and likely duration of the circumstances constituting the Force Majeure Event;

Use all reasonable endeavours to minimise the effect of the Event of Force Majeure on the performance of its obligations under the agreement; and

Immediately after the Uncontrollable Event has ended notify the other party and resume full performance of its obligations under the agreement.

FEEDBACK

In the first instance, any problems or complaints relating to the Venue, additional services or these terms and conditions should be referred to the Venue Organiser, to the Duty Manager during the Hire Period and followed up by email or phone call to the Programme and Leases Manager at the Venue. The GTO/Guest may be required to make a formal written report prior to any formal investigation. Complaints and disputes will normally be investigated and solved by mediation within the organisation.

Contact Us

WEBSITE

bombaysapphire.com/distillery

EMAIL

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ADDRESS

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JOIN OUR COMMUNITY:

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TRIPADVISOR

Bombay Sapphire Distillery



ENJOY BOMBAY SAPHIRE GIN RESPONSIBLY.

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